FY 2021 Performance-Based Bonus Scorecard

CONSTRUCTION INDUSTRY AUTHORITY OF THE PHILIPPINES

ELIGIBLE

Eligible
personnel of
CIAP are
entitled to
58.5% of
monthly basic
salary



PERFORMANCE RESULTS

Achieved 92.31% (12 out of 13) of the Congress-approved performance targets for FY 2021



PROCESS RESULTS

Achieved ease of transaction in 88% (22 out of 25) of its frontline services*



FINANCIAL RESULTS

Achieved 85.55% Disbursement BUR



CITIZEN/CLIENT SATISFACTION RESULTS

Achieved 92.50% satisfaction rate with 100% #8888 complaints resolved; and no CCB complaints received

18
TOTAL SCORE

4 SCORE

4 SCORE 5 SCORE 5 SCORE

90
TOTAL POINTS

20
POINTS

20
POINTS

25
POINTS

25
POINTS

Legend:

1 SCORE = 5 POINTS

2 SCORE = 10 POINTS

3 SCORE = 15 POINTS

4 SCORE = 20 POINTS

5 SCORE = 25 POINTS

Compliant in 8 out of 11 Agency Accountability Requirements

Transparency Seal

COMPLIANT

PhilGEPS Posting

COMPLIANT

Updating of Citizen's Charter

COMPLIANT

Sustained Compliance to Audit Findings

COMPLIANT

Submission and review of SALN

COMPLIANT

Freedom of Information (FOI)*

NON-COMPLIANT

Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE)

COMPLIANT

Submission of FY 2021 Annual Procurement Plan -Non-Common Use Supplies and Equipment (APP-non CSE)

COMPLIANT

Posting of Indicative FY 2022 APP-non CSE*

NON-COMPLIANT Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)

COMPLIANT

Undertaking of Early Procurement Activities covering 2022 Procurement Projects*

> NON-COMPLIANT

^{*}The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.









