











CIAP-F-PRO-003 || Rev. 1 || 24/02/2022

# REQUEST FOR QUOTATION / PROPOSAL

Installation and Configuration of Internet Service Provider for CMDF Training Center in Cavite City

P.R. No./Date Received: 2022-03-031 / 11 Jan 2022 RFQ/P No. / Date: 2022-03-0025 / 23 March 2022

			COLORD To the all all all all an applicant	ontractors and consultants to	quote the best offer for the	described item/s in the
The Co attache	nstuction Ind d <i>Terms of Re</i>	ustry Authority eference/Techni	of the Philippines (CIAP) invites all eligible suppliers, of ical Specifications subject to the Terms and Conditions	and within the Approved Bu	dget for the Contract (AB	C).
The foll (Please	d Terms of Re  llowing are the check the approximate the approximate the check the	e required docu- corriate document ness Permit gistration Numb License/Currict e Contracting Ca e/Business Tax nibus Sworn S of Reference of Registratio on maybe submitt on.gov.ph on or opiect to the followi If be typed or writuotation/offer is a red herein are va ns to be denomin for (PO) or 2% (Ju echnical Working ons of the IRR o	prent/s to be submitted as attachment/s to the quotes needed to be submitted by the bidder. Please refer to Anne per alum Vitae for consulting services supacity Computation Return tatement for Technical Specifications, if applicable in (BIR Form No. 2303) and through registered or electronic mail to the CIAP Bids before March 30,2022,5:00PM, together with any additional tension of the consulting and conditions: ten in a clear legible manner. It is allowed, suppliers who submitted more than one quotation lid, binding and effective for sixty (60) calendar days upon thated in Philippine Peso shall include all applicable governated.	and within the Approved Button/proposal:  x "H"-Appendix A of Revised of Awards Committee Secreta I requirements indicated in the shall be automatically disquan receipt of the bid. Alternativement taxes subject to (BIR 2 veryour legal, financial and tele 69 - Imposition of Administra	riat at address indicated below attached Terms of Reference alified.  The bids shall be rejected.  The bids shall be rejected.  The bids shall be rejected.	w or email to / Technical
8. 9. 10.	In case of tie of In case supplice Payment shall	quotations, supp er pro forma quo l be made throug	the philippines Bank Account Number, please write Account Number, please w	aw lots or toss coin.  omitted signed <i>Terms of Ref</i>		ations .
Very to	ruly yours,					
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CONS 4th Flo	STRUCTION IN oor Room 410,	Executive Build	ittee HORITY OF THE PHILIPPINES ing Center, 369 Sen. Gil Puyat Ave., cor. Makati Ave., M I: clapbac@construction.gov.ph	akati City		
Item	QTY	ABC	Technical Cuesifications	Brand/Mode	Unit Price	Total Amount
item		ABC	Technical Specifications		(To be filled-out by the su	_
_	1	P 77,000.00	Installation and Configuration of Internet Service Provid	er		
<u> </u>			for CMDF Training Center in Dasmariñas in Cavite City			
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Company Tax Identification Number:

# TERMS OF REFERENCE

1. PROJECT TITLE

Internet Service Provider (Fiber Connection)

CY2022

2. APPROVED BUDGET

Php 6,000/Month

plus, one time Installation Fee of P5,000.00 to be distributed/incorporated to monthly bill for 1

year.

:

3. DURATION

: One (1) year

4. OBJECTIVE

To install Internet Service Provider that will be used

for the everyday work and trainings implemented in

the CMDF-TC.

### 5. SCOPE OF WORK AND DELIVERABLES

The Internet Service Provider shall perform and deliver the following services:

5.1.1. Installation and configuration of hardware/software equipment necessary to connect CMDF-TC.

Office	Address
Construction Manpower Development Foundation Training Center (CMDF-TC)	Barangay Salawag, Dasmarinas, Cavite

- 5.1.2. Install necessary in-house cabling for Internet connection at CMDF-TC Office (Admin Office).
- 5.1.3. Configure, install a WIFI-router to establish Internet connectivity.
- 5.1.4. Provide a help desk/On-line Customer Care Service contact that shall be available 24 hours a day and seven (7) days a week.
- 5.1.5. Regularly monitor the performance of Internet network and actively inform CMDF-TC about any significant (widespread) outage or complete service disruption one (1) day before the incident. The notification should include an estimation of time required for full restoration of service.
- 5.1.6. Perform onsite Internet troubleshooting with problem resolution time of <a href="TWENTY FOUR (24) hours">TWENTY FOUR (24) hours</a> upon receipt of call. The Internet Service Provider shall update CMDF-TC with the actions taken upon receipt of the complaint.

## 6. TECHNICAL SPECIFICATIONS OF THE INTERNET SERVICES

6.1.1. Internet bandwidth with guaranteed connection.

Office	Bandwidth Speed (dedicated guaranteed peak to peak speed)		
CMDF-TC, Barangay Salawag, Dasmarinas, Cavite	Up to 80 Mbps		

#### 7. SERVICE LEVEL

- 7.1.1. The ISP provider shall guarantee an Internet service availability of not less than 99.5% average operational uptime per year, month and week with corresponding rebate for every minute of service interruption. Intermittent condition shall be considered a network outage and is subject to corresponding pro-rated billing.
- 7.1.2. The service provider, must provide as part of their service to include the following:
  - 7.1.2.1. Service deliverables.
  - 7.1.2.2. Process for reporting outages/emergencies.
  - 7.1.2.3. Business continuity and contingency plan.

### 8. INTERNET SERVICE PROVIDER GENERAL CONSIDERATIONS

- 8.1.1. Must have been an Internet Service Provider for at least 3 years.
- 8.1.2. Must be at least 1 year ISP for other DTI office within Dasmarinas Area.
- 8.1.3. With high-speed fiber optic backbone connection within Dasmarinas, Cavite.
- 8.1.4. Must have a Technical Support capable of providing 24 hours x 7 days a week network management and support.

# 9. PROJECT DELIVERY

- 9.1.1. The installation of Internet Provider should be completed <u>and operational</u> within 30 calendar days from the complete receipt of the submission of application form and necessary documents required by the CMDF-TC.
- 9.1.2. The Contract shall be extended automatically for an additional period of twelve (12) months from the expiration of the original contract under the same terms and conditions, unless CIAP notifies the Contractor in writing at least one (1) month prior to the expiry of the Contract of its intention not to extend the same.
  - Billing statements for the monthly service fees shall be forwarded to CMDF-TC, Barangay Salawag, Dasmarinas, Cavite.

# 10. CONFIDENTIALITY AND CONFLICT OF INTEREST

The Internet Service Provider (ISP) undertakes to treat in the strictest confidence and not make use of or divulge to third parties any information or documents which are linked to the performance of the contract. The Internet Service Provider (ISP) shall continue to be bound by this undertaking after completion of the installation.

Prepared By:

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Approved By: