

CERTIFICATE OF COMPLIANCE

Year: 2021

Pursuant to Republic Act No. 11032, An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2007, and for Other Purposes

I, Doris U. Gacho, Filipino, of legal age, Executive Director-in-Charge of the Construction Industry Authority of the Philippines, the person responsible and accountable in ensuring compliance with Section 6 of the R.A. 11032 or the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, hereby declare and certify the following facts:

- 1) The Construction Industry Authority of the Philippines including its Implementing Boards has established its most current and updated Citizen's Charter pursuant to Section 6 of R.A. 11032, its Implementing Rules and Regulations, and the relevant ARTA Issuances.

Citizen's Charter Handbook Edition: 2021. 3rd Edition (Year, Edition Number)
Example: 2021, 1st Edition

- 2) The following required forms of posting of the Citizen's Charter are present:

- | | |
|-------------------------------------|---|
| <input checked="" type="checkbox"/> | Citizen's Charter Information billboard
(In the form of interactive information kiosks, electronic billboards, posters, tarpaulins standees, others) |
| <input checked="" type="checkbox"/> | Citizen's Charter Handbook
(Aligned with Reference B of ARTA Memorandum Circular No. 2019-002) |
| <input checked="" type="checkbox"/> | Official website/Online Posting |

- 3) The Citizen's Charter Information Billboard enumerates the following information:

- a. External services;
- b. Checklist of requirements for each type of application or request;
- c. Name of the person responsible for each step;
- d. Maximum processing time;
- e. Fee/s to be paid, if necessary; and
- f. Procedure for filing complaints and feedback.



CONSTRUCTION INDUSTRY AUTHORITY OF THE PHILIPPINES

An Attached Agency of the Department of Trade and Industry

5/F Executive Building Center 369 Sen. Gil J. Puyat Ave. cor. Makati Ave Makati City, Philippines

www.ciap.dti.gov.ph

(+632) 8.897.9336

ciap@dti.gov.ph / clapdti@yahoo.com

+(632) 8.895.8828 / 8.895.4424

